

***** Technical Bulletin #303 – April 12, 2021 *****

Subject: Verizon Plans for Model ETP-CI-4G-V

Model(s) Affected:

ETP-CI-4G-V (cellular interface for the Verizon 4G LTE network)

Overview:

When searching for plans to activate Model **ETP-CI-4G-V**, there are specific options and activation parameters that need to be specified by Verizon. This bulletin outlines those options and parameters.

Issue:

Model **ETP-CI-4G-V** is compatible with Verizon plans configured with specific options and activation parameters. The cellular interface may not provide proper dial tone if the appropriate plan is not selected or activated.

Solution:

Verizon has specified the following plan and activation requirements:

- **Machine-to-Machine Plans** – Share Group 1 & 2, **custom M2M plans require DACC codes** to be built for the Janus POTSwap (please work with offer development). **GPO** – use qualified M2M plans – Janus recommends 250MB plan for a traditional POTS replacement application. Minutes will vary.
- **Required SFO for Voice**
 - 81143 Access Advanced Calling
 - 81186 Access HD Voice
 - 81158 HD Voice
 - 68872 Call Delivery**CRITICAL – Remove any voice blocks**
- **SIM Cards** – micro-SIM (3FF)

This device is certified and listed on the Verizon Open Development Showcase as the Janus POTSwap – the listing can be found here:

<https://opendevdevelopment.verizonwireless.com/device-showcase/device/10981>

For Verizon representatives only, should you have questions, please contact Tracee Cook (Verizon Client Partner, IoT Resale Partnerships).

Contact:

For any questions regarding this bulletin, please contact:

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IMPORTANT NOTE:

Timeline and details are subject to change without notice.

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