

\*\*\* Technical Bulletin #303-B – June 13, 2023 \*\*\*

**Subject: Verizon Plans for Model ETP-CI-4G-V**

**Model(s) Affected:**

**ETP-CI-4G-V** (cellular interface for the Verizon 4G LTE network)

**Overview:**

When searching for plans to activate Model **ETP-CI-4G-V**, there are specific options and activation parameters that need to be specified by Verizon. This bulletin outlines those options and parameters.

**Issue:**

Model **ETP-CI-4G-V** is compatible with Verizon plans configured with specific options and activation parameters. The cellular interface may not provide proper dial tone if the appropriate plan is not selected or activated.

**Solution:**

**Please provide this document to the Verizon representative prior to plan activation.**

**For Verizon plan activation support, please contact:**

- Verizon IoT Technical Support, Tier II: **800-525-0481**
- You **must** provide the **MTN** of the cellular interface
- Verify the required SFOs are applied to each activated line

This device is certified and listed on the Verizon Open Development Showcase as the Janus POTSwap – the listing can be found here:

<https://opendevdevelopment.verizonwireless.com/device-showcase/device/10981>

Verizon has specified the following plan and activation requirements:

- **Machine-to-Machine Plans (Do NOT Use Fixed Plans)**  
Plans **must be** provisioned with Offer Development before activation. Share Group 1 & 2, **custom M2M plans require DACC codes** to be built for the Janus POTSwap GPO. Janus recommends 250MB plan for a traditional POTS replacement application—minutes will vary.
- **Required SFOs for Voice**  
81143 Access Advanced Calling  
81186 Access HD Voice  
81158 HD Voice

68872 Call Delivery  
73733 Decline Voicemail  
54307 Block Text Messaging  
**CRITICAL – Remove any voice blocks**

- **SIM Cards** – micro-SIM (3FF)

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## **Contact:**

For any questions regarding this bulletin, please contact:

**Phone:** 773-539-1100, Option 2  
**Email:** support@talkaphone.com

## **IMPORTANT NOTE:**

Timeline and details are subject to change without notice.

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